

York County Public Transportation Policy

Revised by the York County Board of Commissioners on September 2, 2025

Service Description

York County Public Transportation provides services for all residents of York County on a non-emergency, demand-response basis. Passengers are transported on a call-in, first come first serve basis providing curb-to-curb service. Door-to-door assistance and a lift equipped vehicle is available upon request.

Animals other than trained service animals are allowed to ride the transit vehicle only in a secured pet carrier.

Title VI Policy

As a recipient of Federal financial assistance, York County Public Transportation complies with the Americans with Disabilities Act of 1990, Section 504 of the Rehabilitation Act of 1973, Title VI of the Civil Rights Act of 1964 and other federal equal opportunity laws. We are committed to ensuring that no person is excluded from participation in, or denied the benefits of, or is subject to discrimination in the receipt of services on the basis race, color, national origin, sex, religion, age, disability, or any other characteristic protected by law. All publications will be made available in a more accessible format upon request.

Days/Hours of Service Policy (Office Hours: 8:00 am to 5:00 pm Monday thru Friday)

- *In City Limits*: available Monday through Friday from 7:30 a.m. to 5:30 p.m. Limited services are available on Saturdays and many holidays but require one working days' notice.
- *In County*: available Monday through Friday from 7:30 a.m. to 5:30 p.m. and requires one working days' notice.
- *Thursday Lincoln*: Service to Lincoln provided on Thursdays and requires one working days' notice.
- *Expanded*: Service to locations within a 110-mile radius of the transit office may be provided Monday thru Friday based on driver/vehicle availability and require three working days' notice.

Limited services are available on Martin Luther King Day, President's Day, Arbor Day, Columbus Day, Veteran's Day, and the day after Thanksgiving. Public transportation services are not provided on the following holiday: New Year's, Memorial Day, Independence Day, Labor Day, Thanksgiving, or Christmas Day.

Fare Policy

Reduced rates, based on 100%, 125%, and 150% of federal poverty levels, are available for services within York County.

- In-City Limits \$3 per boarding (includes drive thru stops)
- In-County \$5 per boarding
- Thursday Lincoln \$20 per trip
- Expanded \$15 per trip within 30 miles, \$30 per trip within 60 miles, \$60 per trip within 110 Miles

Additional stops outside of York County are \$5, including drive thru stops.

There is a \$2 administrative fee per boarding for billed rides.

There is a \$2 fee for same day ride requests.

All fares for undefined service areas will be at the allowable Medicaid rate. Maximum allowable Medicaid rates will be accepted as determined by the Nebraska Department of Health and Human Services for exempt public transportation.

Seatbelt Policy

The driver and all passengers are required to use seat belts. Passengers who are medically unable to wear a seat belt may do so in the back seat, but **only** when a doctor's statement has been submitted to our office. The statement must set forth reasons why use of a seat belt by the person would be impractical or harmful to the person by reason of physical condition, medical problem or body size.

Suspensions:

York County Aging Services Program Manager shall determine all suspensions. Appeals may be submitted to the York County Board of Commissioners.